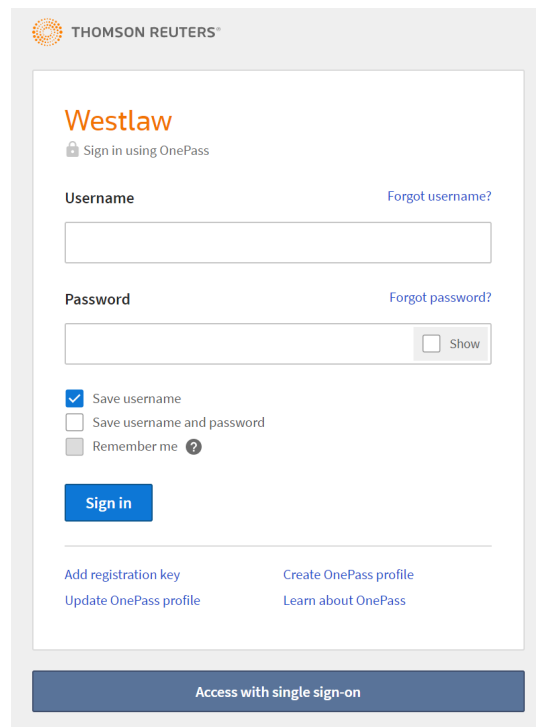


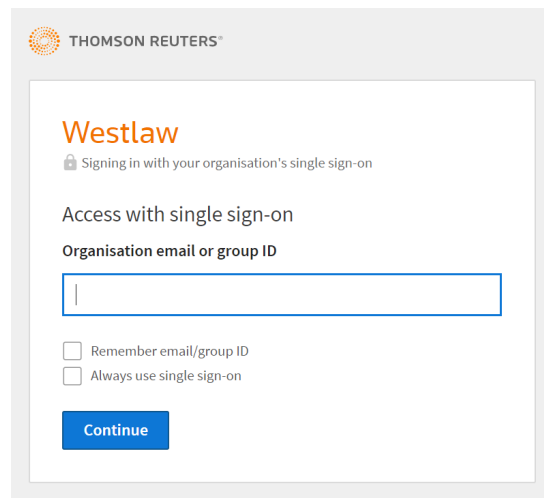
English	中文
FAQ	常问问题
Read through a list of frequently asked questions from our customers and prospects.	请阅读我们的客户和潜在客户的常问问题列表。
General questions	一般性问题
What is Single Sign On?	Single Sign On 是什么?
<p>Single Sign On is a way to access Thomson Reuters platforms through your organisation's login credentials, instead of using a separate username and password to log in (ie; a OnePass).</p> <p>It works by our authentication servers having a connection with your organisation, so that we can verify your access without requiring additional information from you.</p>	<p>与使用单独的用户名和密码登录（即 OnePass）不同，Single Sign On 是一种通过客户本组织的登录认证访问汤森路透平台的方式。</p> <p>Single Sign On 通过我们的身份验证服务器与您的组织建立联系，因此我们可以验证您的访问权限而无需您提供其他信息。</p>
What are the advantages of Single Sign On?	Single Sign On 的优势是什么?
<p>Single Sign On has numerous advantages over other access methods.</p> <p><u>Access</u></p> <ul style="list-style-type: none"> As it utilises an organisation's existing login credentials, users have fewer login details to remember, unlike OnePass where a distinct username and password is required. In most cases, an existing login during the day on your organisation's sign on credentials means access is totally seamless. Adding and removing users to Thomson Reuters platforms becomes incredibly easy, when they are added or removed from their organisational sign on, they are added or removed from Thomson Reuters platforms. <p><u>Personalisation</u></p> <ul style="list-style-type: none"> Since users are unique based on their organisational credentials, full personalisation and customisation is available to users, unlike IP Access where users are given generic access. Usage reporting and account information on users are extremely detailed, given activities can be demonstrated to the user level. 	<p>与其他访问方式相比，Single Sign On 具有许多优势。</p> <p><u>登录</u></p> <ul style="list-style-type: none"> 由于 Single Sign On 使用了客户本组织的已有登录认证信息，用户无需记住很多信息，不像 OnePass 需要使用另外的用户名和密码。 在大多数情况下，如果您已通过本组织登录认证成功登录，则可以在一日内进行完全无缝的连接访问。 在汤森路透平台上添加和删除用户变得异常容易，当客户本组织添加或删除用户时，即实现在汤森路透平台上同样添加或删除用户。 <p><u>个性化</u></p> <ul style="list-style-type: none"> 由于基于组织认证信息的用户是唯一的，因此用户可以进行完全个性化和自定义的设置，这与 IP 访问不同，在 IP 访问中，仅为用户提供常规访问权限。 鉴于操作可以细化到用户级别，用户的使用报告和账户信息将非常详细。

<p>What do I need to get Single Sign On?</p> <p>Thomson Reuters requires your organisation to have access to a SAML (Security Assertion Markup Language) Compliant Identity Provider (IDP).</p> <p>We support identity providers with the following protocols;</p> <ul style="list-style-type: none"> • SAML 2.0 • WS-Federation <p>Common complaint IDP include;</p> <ul style="list-style-type: none"> • Microsoft Active Directory Federation Services (ADFS) • Microsoft Azure • Okta Identity Cloud • OpenAthens • Shibboleth • CARSI <p>If you are not sure if you are SAML Compliant, or have more questions about technical implementation, have your internal IT or Systems Administration consultants contact us and our consultants can advise.</p>	<p>如何开通 Single Sign On?</p> <p>汤森路透要求您的组织有权访问符合安全断言标记语言（即 SAML，Security Assertion Markup Language）标准的身份提供商（IDP）。</p> <p>我们通过以下协议支持身份提供者：</p> <ul style="list-style-type: none"> • SAML 2.0 • WS 联合 <p>常见的身份提供商包括：</p> <ul style="list-style-type: none"> • Microsoft Active Directory Federation Services (ADFS) • Microsoft Azure • Okta Identity Cloud • OpenAthens • Shibboleth • CARSI (China) <p>如果您不确定自己是否符合 SAML，或者对技术实施有更多疑问，请让您的内部 IT 或系统管理顾问与我们联系，我们的顾问可以提供建议。</p>
<p>How do I access my subscriptions using Single Sign On?</p> <p>There are two primary methods;</p> <ol style="list-style-type: none"> 1. Using a Single Sign On link; 2. Using the "Access via Single Sign On" <p><u>1. Using a Single Sign On link</u></p> <p>Thomson Reuters platform links can be modified to flag Single Sign On Access, both for the platform itself and for deep links to content within the platform. This is done with relatively simple alterations to links, example below (where ### is a value unique to your organisation Thomson Reuters will provide you);</p> <p>https://www.westlaw.com</p> <p>to</p> <p>https://www.westlaw.com?groupid=###</p>	<p>如何使用 Single Sign On 访问我的订阅内容?</p> <p>主要有两种方式：</p> <ol style="list-style-type: none"> 1. 使用 Single Sign On 链接； 2. 使用“通过 Single Sign On 访问”。 <p><u>1. 使用 Single Sign On 链接</u></p> <p>汤森路透平台链接可以修改，以标记 Single Sign On 访问，既可以用于平台本身，也可以用于平台内容的深层链接。这可以通过相对简单的链接修改来完成的，例如（其中###是汤森路透为您组织提供的唯一值）：</p> <p>将</p> <p>https://www.westlaw.com</p> <p>修改为：</p> <p>https://www.westlaw.com?groupid=###</p>

2. Using the "Access via Sign On" button

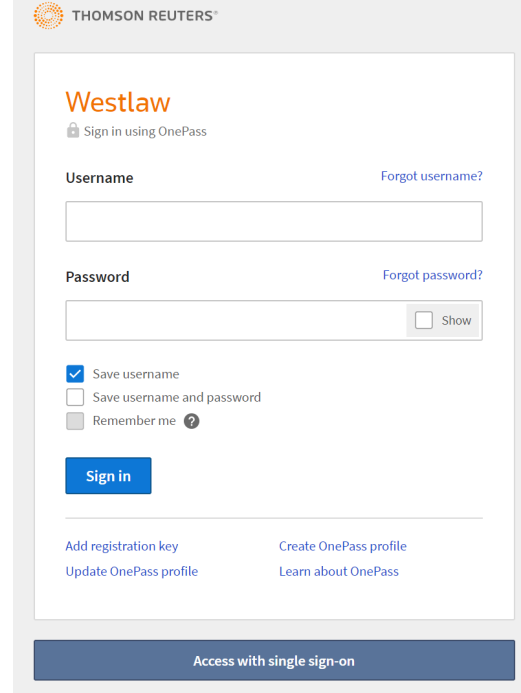


Access to platforms with single sign on can be achieved by clicking the "Access with single sign-on" button on the bottom of the screen.

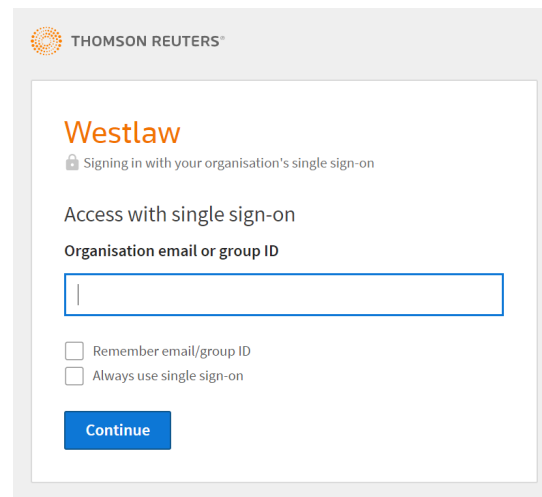


The user can then enter their organisation email or group ID (the group ID will be provided as part of setup), and their browser can be set to remember that information, and to always take them automatically to this screen.

2. 使用“通过 Single Sign On 访问”按钮



通过单击屏幕底部的“Access with single sign-on”按钮，可以访问 single sign on 平台。



然后，用户可以输入其组织的电子邮件或组 ID（组 ID 将作为设置的一部分提供），并且可以将浏览器设置为记住该信息，然后就一直可以直接导向此界面。

Which Thomson Reuters Platforms does it work with?	哪些汤森路透平台使用 Single Sign On?
<p>The following Thomson Reuters platforms are compatible;</p> <ul style="list-style-type: none"> • Westlaw AU/NZ • New Westlaw Australia/New Westlaw New Zealand • Practical Law • Westlaw UK • Thomson Reuters Westlaw • Proview • Checkpoint • Drafting Assistant AU/NZ • Westlaw Asia (Q4 2021) • Westlaw Middle East (Q4 2021) 	<p>以下汤森路透平台是兼容的;</p> <ul style="list-style-type: none"> • Westlaw AU/NZ • New Westlaw Australia/New Westlaw New Zealand • Practical Law • Westlaw UK • Thomson Reuters Westlaw • Proview • Checkpoint • Drafting Assistant AU/NZ • Westlaw Asia (2021 年第四季度) • Westlaw Middle East (2021 年第四季度)
Does it replace the existing methods I use to access the platform?	Single Sign On 会取代现有访问平台的方式吗?
<p>Yes.</p> <p>Whilst other access methods like OnePass or IP access can be maintained for a fixed period to allow users to transition, Single Sign On will replace those access methods.</p>	<p>是的。</p> <p>虽然其他访问方式（如 OnePass 或 IP 访问）可以保留一段时间以允许用户过渡，但“Single Sign On”将替换这些访问方式。</p>
Is there an additional cost to implementing Single Sign On?	实施 Single Sign On 是否需要支付额外费用?
<p>No.</p> <p>Single Sign On is a complimentary enhancement Thomson Reuters provides to all it's subscribers. There is no additional cost.</p>	<p>不需要。</p> <p>Single Sign On 是汤森路透为其所有订户提供的免费增强功能。没有额外的费用。</p>
I am in an Access Federation, can I use that login to access Thomson Reuters Products?	我是访问联盟（Access Federation）的一员，可以使用该联盟登录信息访问汤森路透产品吗?
<p>Yes.</p> <p>Thomson Reuters has partnered with several Access Federations to provide access to members.</p> <p>These include;</p> <ul style="list-style-type: none"> • OpenAthens • Australian Access Federation • Tuakiri Access Federation (New Zealand) • UK Federation • CARSI • Shibboleth • Okta 	<p>可以。</p> <p>汤森路透已与多个访问联盟（Access Federations）合作，以向成员提供访问权限。</p> <p>这些包括:</p> <ul style="list-style-type: none"> • OpenAthens • Australian Access Federation • Tuakiri Access Federation (New Zealand) • UK Federation • CARSI • Shibboleth • Okta

Will access via Single Sign On also work when users are off campus without IP validation?	当用户在没有 IP 验证的情况下离开校园时，通过单点登录进行访问是否也有效？
Yes	是的
Will my organisation have the ability to manage users through its directory/identity provider?	我的组织是否能够通过其目录/身份提供商管理用户
Yes	是的
How long will the process take to migrate to Single Sign On?	迁移到单点登录的过程需要多长时间？
The implementation timeframe is dependent on the agreed SSO solution and will be determined during the consultation and planning sessions. Generally, we expect the process to complete between two and eight weeks.	实施时间表取决于商定的 SSO 解决方案，并将在咨询和规划会议期间确定。通常，我们预计该过程将在两到八周内完成。
Will there be any interruptions to my Thomson Reuters services?	我的 Thomson Reuters 服务会中断吗？
Thomson Reuters will provide dual access to existing platforms so as not to disrupt users during the migration.	汤森路透将提供对现有平台的双重访问，以免在迁移过程中干扰用户
If an organisation already has local Single Sign On implemented, is a separate Single Sign On for Thomson Reuters required?	如果组织已经实施了本地单点登录，是否需要单独的 Thomson Reuters 单点登录？
No, we can add Thomson Reuters platforms so long as the Single Sign On already implemented is compliant as per response to “What do I need to get Single Sign On?”.	不，我们可以添加 Thomson Reuters 平台，只要已经实施的单点登录符合对“我需要什么才能获得单点登录？”的响应。
What expertise and/or software is required on the client's side?	客户端需要哪些专业知识和/或软件？
Client will require an identity provider and the ability to manage it.	客户将需要身份提供者和管理它的能力。
For academic customers, how will they be able to trace students via Single Sign On? What if registration links are sent to someone outside of the organisation?	对于学术客户，他们将如何通过单点登录追踪学生？如果注册链接被发送给组织外的人怎么办？
If someone outside of the organisation is sent a link, they will be unable to access Thomson Reuters as they will not have access to the organisations sign on credentials.	如果向组织外部的某个人发送链接，他们将无法访问 Thomson Reuters，因为他们将无法访问组织的登录凭据。