

# WESTLAW ASIA OCTOBER 2020 RELEASE

## Enhancing your legal research experience

Thomson Reuters works in partnership with our customers to develop solutions and services that meet your needs. We take the time to seek your feedback and incorporate it into our development schedule.

We use this information to enhance Westlaw Asia and are excited to share with you details on the enhancements scheduled to be released on the 15<sup>th</sup> of October 2020.

We recommend you review the release notes below and update any internal training material.

The Release Notes provide a summary of the enhancements, followed by a more detailed explanation.

## Release Summary

Westlaw Asia will be launching a new user interface, focusing on mobility, usability, performance and a new look and feel. These exciting changes will improve your research experience significantly.

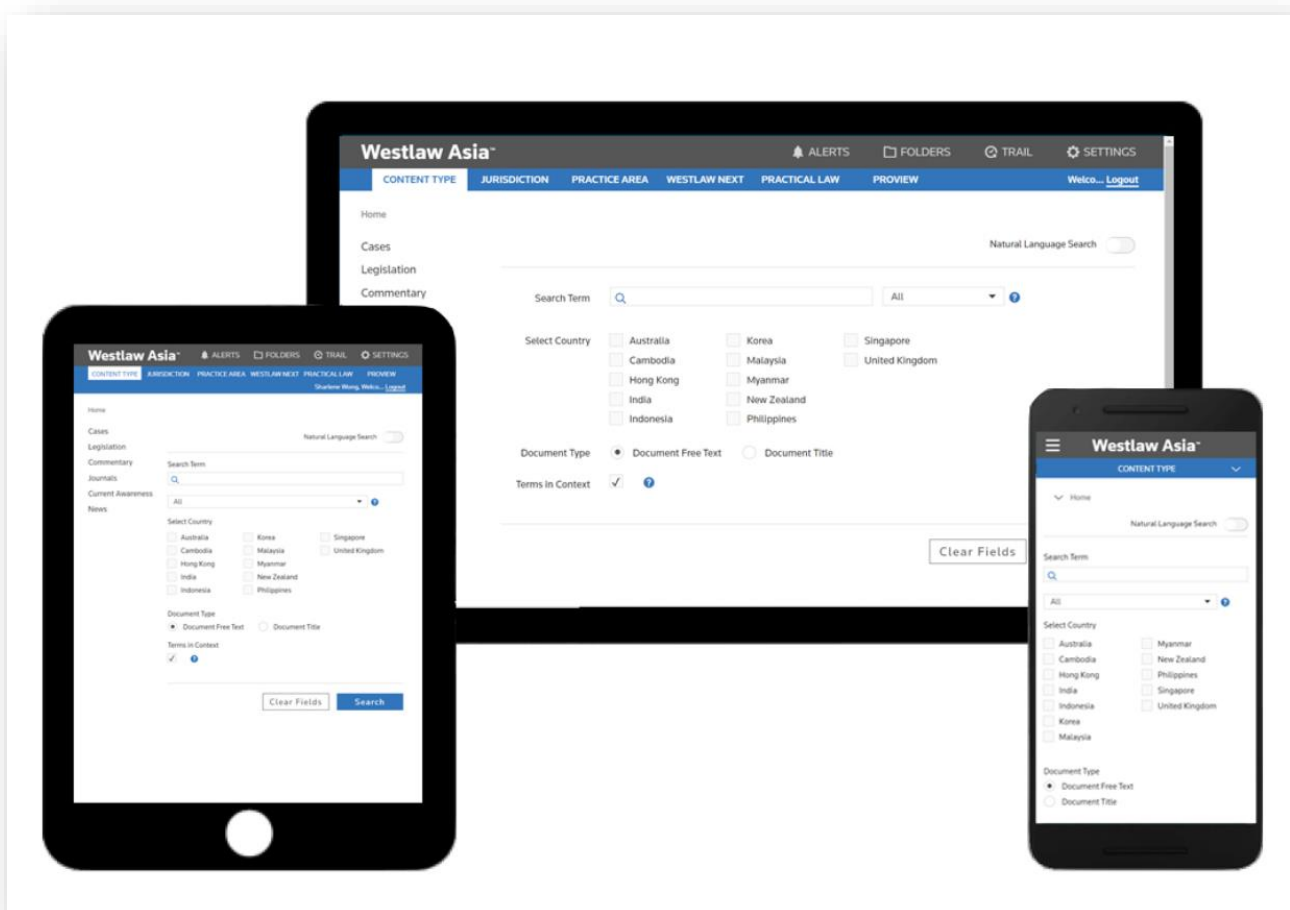
FEATURE	SUMMARY
Responsive design	The new user interface will provide responsive design to enable a better user experience on different screen sizes and devices. More customers are using mobile devices for law related tasks outside of work due to Covid-19. Mobility is now more important than ever!
A fresh look and feel	We have made some design changes with a fresher and cleaner look interface. All existing functionalities are still available, but users will notice some changes to the colour, font, layout and much more. The changes are made to improve readability of content presented on Westlaw.
Westlaw Asia logo	The Westlaw Asia logo will take users from wherever they are in their research to the homepage.
Improved reading experience	We have introduced a show/hide left-pane control in the search result and document pages which will help optimise your reading experience.
Introducing "About this title" for HK commentary titles	In response to your feedback, we have included the "About this title" information for all Hong Kong commentary titles. The "About this title" information includes the title page of the book, a list of authors and contributors, the year of the publication, publisher's note and preface in both PDF and HTML.
Enhanced news content via Westlaw Classic (Westlaw Next)	On the new user interface, news content will be available via Westlaw Classic (Westlaw Next). Westlaw Classic will provide an optimised news experience with more than 11,000 news and business information resources including newspapers, newswires, and magazines across the world. Users will have access to substantially more content.
Enhanced browser compatibility	In response to customer feedback, we have reviewed and tested our minimum system requirements to ensure that the new user interface supports all latest browsers and devices.
Performance improvement	The new technology used for the new user interface will allow search results and documents to load even faster than before.
Increased session time-out	We have received feedback that our current session time-out is too short. In response to your feedback, we have extended the session time-out from 30 minutes to 3 hours, to prevent you from being automatically logged out before your research session is complete.
Trail functionality	We have improved the trail functionality so that it is easier to find your previous research history including searches and document views.
New quick links to Practical Law	We have introduced a new tab for Practical Law, providing a list of quick links to key resources. If you subscribe to Westlaw Asia and Practical Law, the access from Westlaw to Practical Law will be seamless. If you are interested in trialling Practical Law, please contact your account manager to experience the new feature.

## Responsive design

More users are using mobile devices for law related tasks outside of work due to the Covid-19 pandemic. Mobility is now more important than ever, and the new user interface will provide responsive design to enable better user experience on different screen sizes and devices.

The new user interface is mobile enabled and responsive. The benefits of the responsive screen design include:

- **Providing a seamless user experience:** Whether Westlaw is viewed from your desktop or your smart phone, you will have an optimised user experience.
- **Adaptability to any screen size:** It will intelligently detect your screen size and utilise the entire screen of your device. You can now access Westlaw Asia wherever you are on your preferred device.

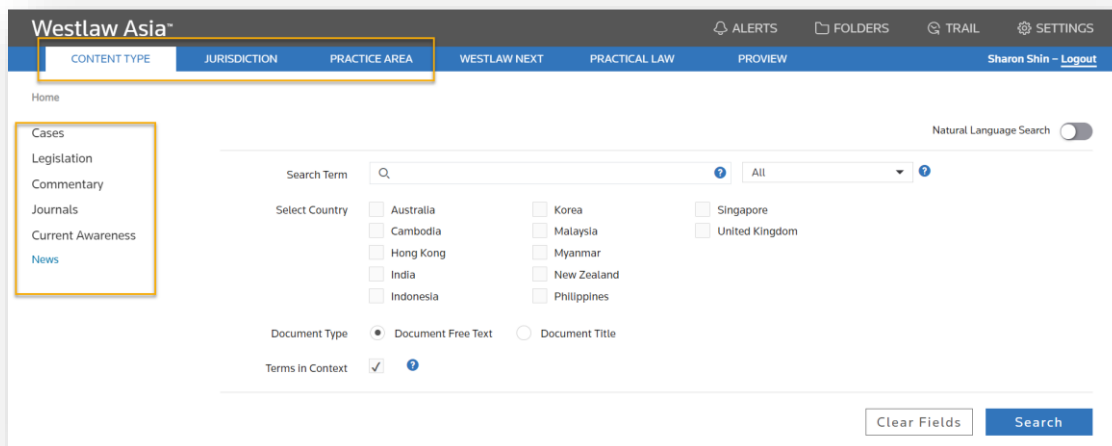
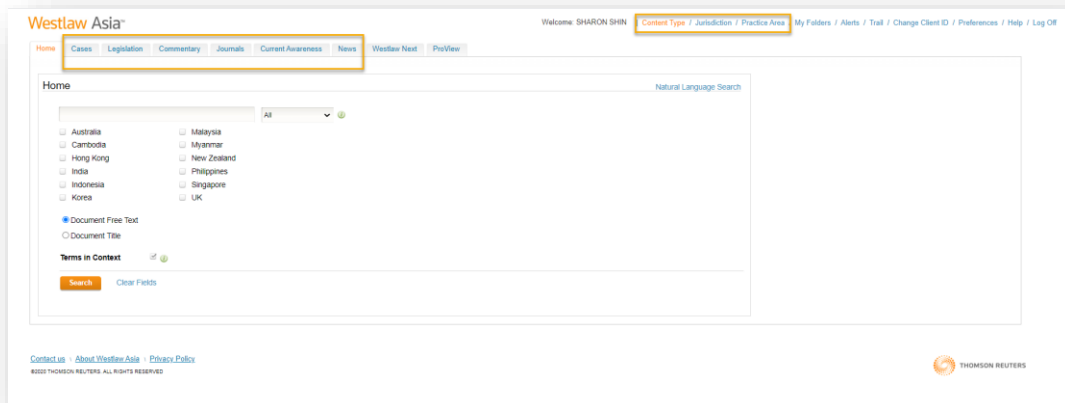


## A fresh look and feel

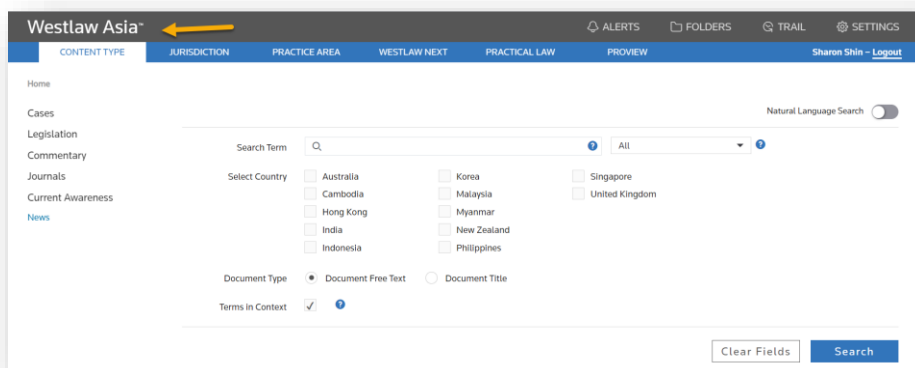
We have made some design changes to make the Westlaw site look fresher and cleaner. All existing functionalities are still available, but users will notice some changes to the colour, font, layout and much more. The changes have been made to improve readability of the content but also to align with our global Westlaw products. The colour blue represents trust which is a hallmark of Westlaw products in the legal market.

### 1) The homepage – layout changes

For easy navigation, we have moved the Content Type, Jurisdiction and Practice Area menu buttons to the front of the homepage while Cases, Legislation, Commentary, Journals, Current Awareness and News have been moved to the left-pane.

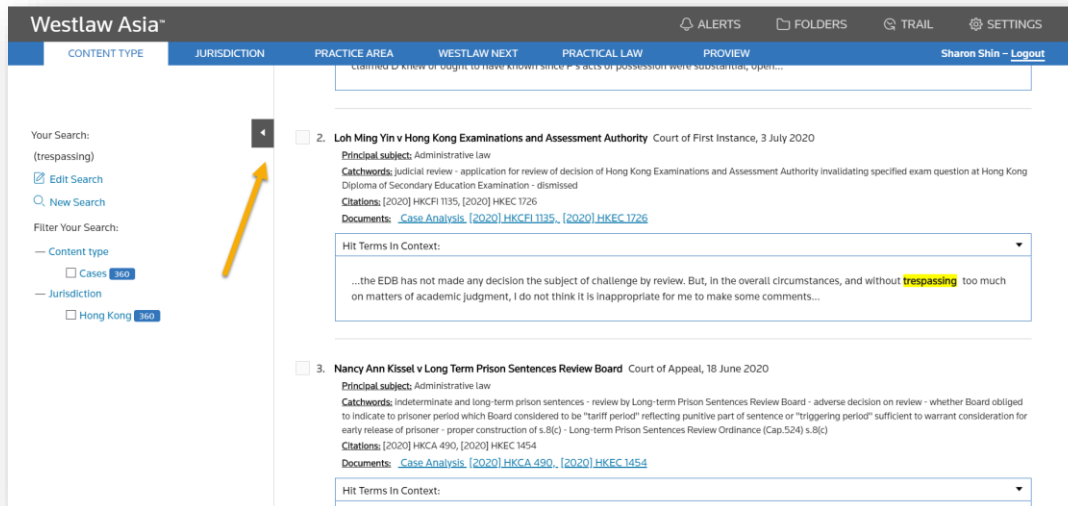


2) You can now click on the "Westlaw Asia" logo from wherever you are, and you will be taken back to the homepage.



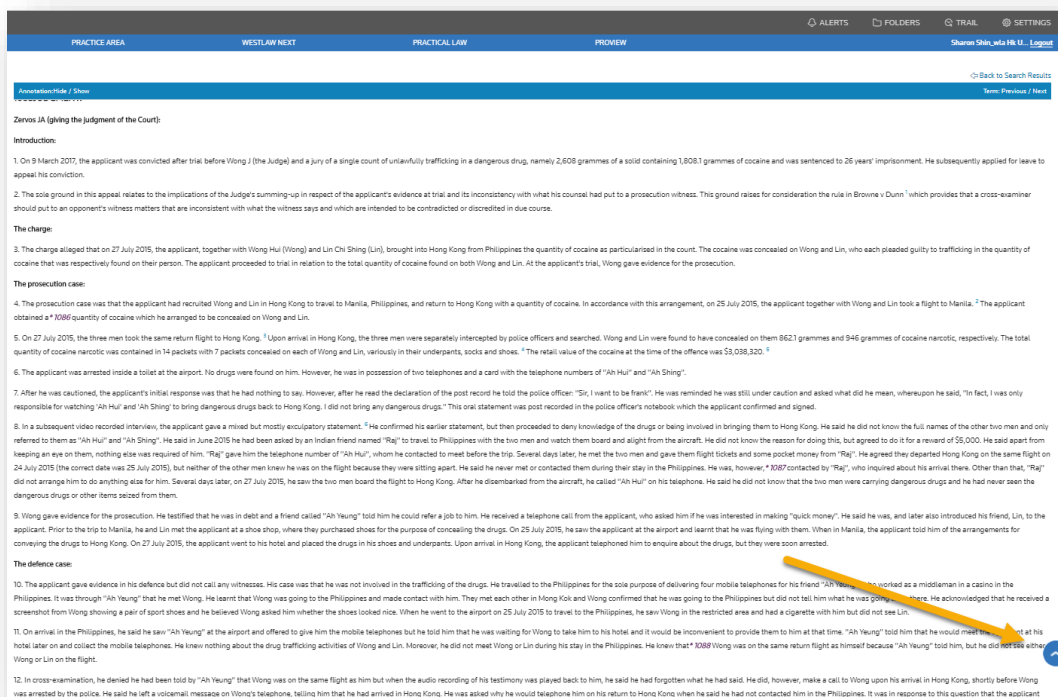
### 3) A left-pane control

We have introduced a show/hide left-pane control in the search results and document pages, this will help optimise your reading experience by allowing a full screen view.



### 4) Back to Top button

We have introduced a **Back to Top** button to allow users to quickly navigate to the top of the page whilst reading a long document.



## Updating system requirements

In response to your feedback, we have reviewed our minimum system requirements to ensure that the new user interface supports all latest browsers. Please see below updated system requirements.

### All Users

- High-speed internet connection (4Mbps Download, 512kbps Upload ADSL)
- Adobe Acrobat Reader 9.0 or later installed (Some print functionality is lost with older versions.)
- JavaScript and cookies enabled in the browser
- Do not delete cached files

### Windows Users

Microsoft Windows 7, Windows 10 running:

- Internet Explorer 11 recommended
- Firefox current version or Extended Support Release version
- Google Chrome current version
- Edge (Windows 10 only)

### Mac Users

OS 10.5 or later running:

- Safari current version
- Firefox current version or Extended Support Release version
- Google Chrome current version

Mobile devices:

- iPhone (iOS 10 or later, iPhone 6 or later)
- iPad 2<sup>nd</sup> generation or later
- Android (7.0 or later)

## Performance improvement

The new technology used for the new user interface enables Westlaw to perform faster. From our internal testing, search results and documents load quicker than the existing Westlaw Asia site. \*

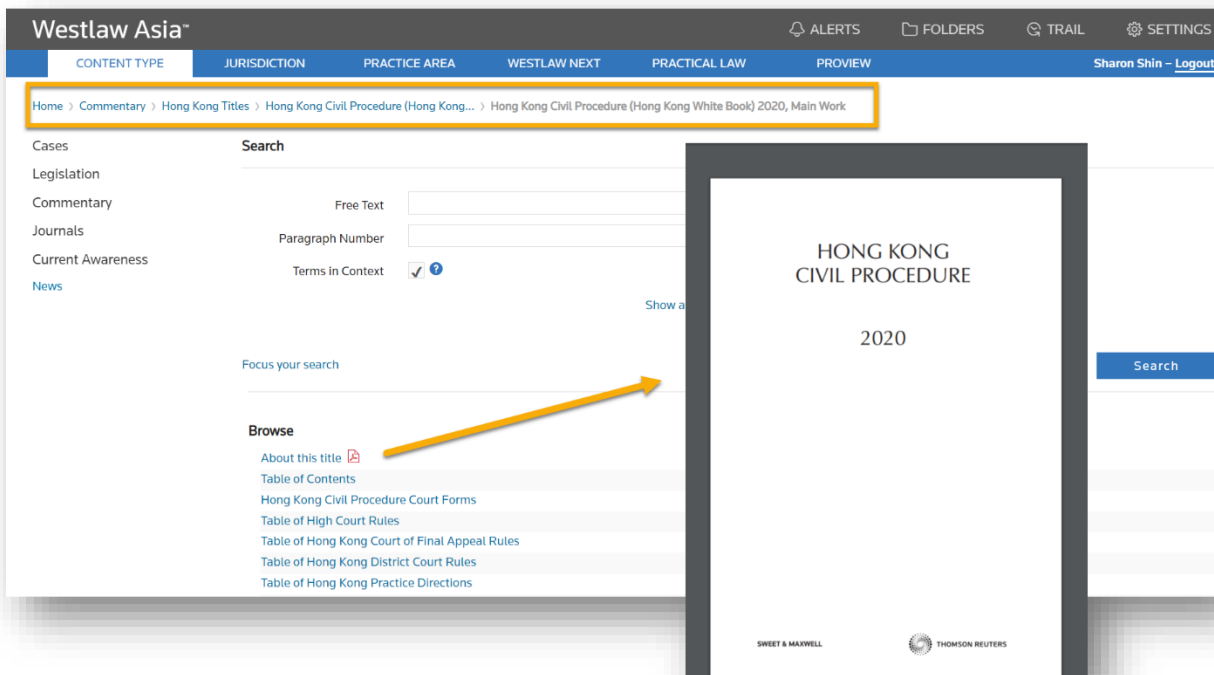
*\* Performance can be affected by multiple factors therefore your experience with our improved performance may vary depending on your circumstances (e.g. user's internet speed, browser cache settings, old devices & browsers etc).*

## Introducing "About this title" for HK commentary titles

We know from customer feedback that when lawyers are submitting authorities for legal proceedings in court, it is customary to include the title page of a book as the first page of the exhibit.

To help our users save time, we have introduced "About this title" to all Hong Kong commentary titles. The "About this title" information includes the title page of the book, a list of authors and contributors, the year of the publication, publisher's note and preface in both PDF and HTML.

To access "About this title", simply select a title from the HK commentary list and you will be able to see the link at the top of the Table of Contents.



## Increased session time-out

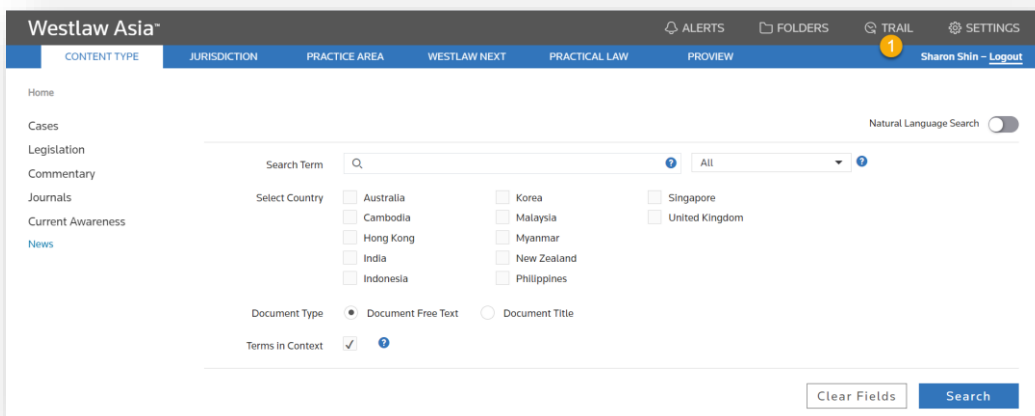
We have received feedback that our current session time-out was too short. In response we have extended the session time-out from 30 minutes to 3 hours, to prevent you from being automatically logged out before your research session is complete.

## Improved trail functionality.

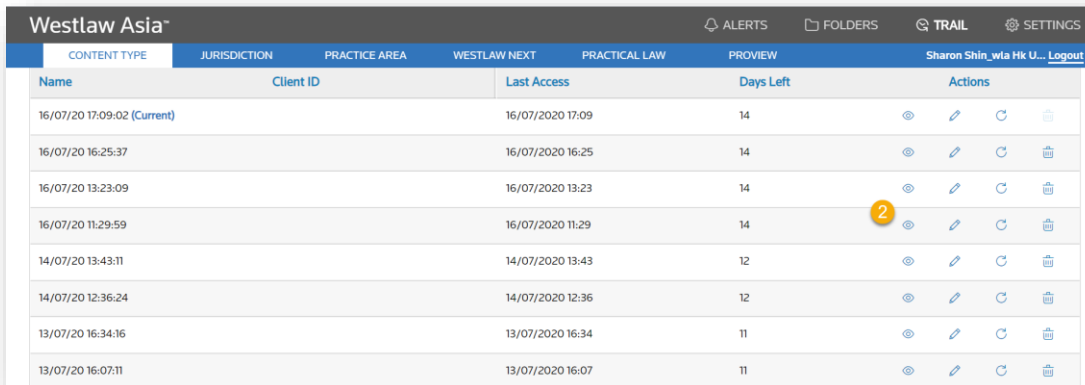
Based on customer feedback, we have simplified the trail functionality. We have removed filters from the TRAIL to make it easier to find previous research history, including searches and document views.

To display previous research history:

1. Click on the TRAIL button.

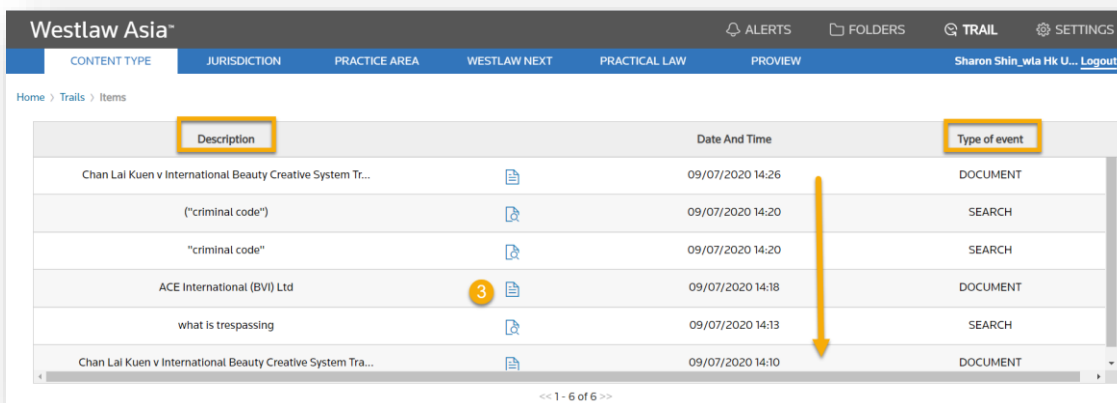


2. Select the  button to re-visit a session date.



CONTENT TYPE	JURISDICTION	PRACTICE AREA	WESTLAW NEXT	PRACTICAL LAW	PROVIEW	Sharon Shin_wia Hk U... Logout
Name	Client ID	Last Access	Days Left	Actions		
16/07/20 17:09:02 (Current)		16/07/2020 17:09	14			
16/07/20 16:25:37		16/07/2020 16:25	14			
16/07/20 13:23:09		16/07/2020 13:23	14			
16/07/20 11:29:59		16/07/2020 11:29	14			
14/07/20 13:43:11		14/07/2020 13:43	12			
14/07/20 12:36:24		14/07/2020 12:36	12			
13/07/20 16:34:16		13/07/2020 16:34	11			
13/07/20 16:07:11		13/07/2020 16:07	11			

3. A full list of searches and documents will be displayed for that session in reverse chronological order. Select a document or a search that you would like to view.



Description	Date And Time	Type of event
Chan Lal Kuen v International Beauty Creative System Tr...	09/07/2020 14:26	DOCUMENT
("criminal code")	09/07/2020 14:20	SEARCH
"criminal code"	09/07/2020 14:20	SEARCH
ACE International (BVI) Ltd	09/07/2020 14:18	DOCUMENT
what is trespassing	09/07/2020 14:13	SEARCH
Chan Lal Kuen v International Beauty Creative System Tra...	09/07/2020 14:10	DOCUMENT

## Enhanced news content via Westlaw Classic (Westlaw Next)

On the new user interface, news content will be available via Westlaw Classic. Westlaw Classic will provide an optimised news experience with more than 11,000 news and business information resources including newspapers, newswires, and magazines across the world. Users will have access to substantially more content than they previously had access to.

To access news content, select the News button on the home page or click on the Westlaw Next menu tab and then select News from the key resources list. You will then be authenticated into Westlaw Classic in a new browser window where you can access news content.

If you are unable to access news content or require training, please contact Customer Service.



The screenshot shows the Westlaw Asia navigation menu with 'WESTLAW NEXT' highlighted by a yellow circle and arrow labeled '1'. Below the menu, search filters are visible, including 'Select Country' with checkboxes for Australia, Cambodia, Hong Kong, India, and Indonesia, and 'Document Type' with radio buttons for 'Document Free Text' and 'Document Full Text'. A 'Terms in Context' checkbox is also present.

This screenshot shows a 'Quick links to key resources on Westlaw Next' panel. A yellow circle and arrow labeled '2' points to the 'News' link in the list of resources, which includes items like 'Westlaw Next homepage', 'Business Law Center', 'Canada', 'Dockets', 'European Union', 'Global Competition & Antitrust', 'International Arbitration Materials', 'Intellectual Property', 'International Materials', 'News', 'Sample Agreements', 'United States', and 'Law Reviews & Journals'.

The screenshot displays the Westlaw News homepage. The 'News' tab is selected and highlighted with a yellow box. A featured article titled 'Neiman Marcus must justify executive bonuses - U.S. Justice Dept lawyer' is shown with a date of 7/15/2020. A 'Browse News' sidebar on the right allows filtering by content type (e.g., Blogs, International, Journals, Newspapers, Reuters, Topics, Transcripts, United States, Wires) and region (e.g., United States, International). A 'Trending News' section at the bottom features 'Celebrities want new look at D.J. Henry case'.

The screenshot shows the 'International News' page. The 'International News' tab is selected and highlighted with a yellow box. A 'Browse News' sidebar on the left allows filtering by region (Africa, Asia, Australia & New Zealand, Canada, Europe, Latin America, Middle East, United Kingdom). A yellow circle and arrow labeled '4' points to the 'Asia' link. The main content area shows a list of 'Asia News' with a yellow circle and arrow labeled '5' pointing to the 'Asia News' link. Below this, there are sections for 'Newspapers', 'Wires', and 'Journals Magazines & Newsletters', each with a list of countries and checkboxes for selection.

### New quick links to Practical Law

We have introduced a new tab for Practical Law, providing a list of quick links to key resources. If you subscribe to Westlaw Asia and Practical Law, the access from Westlaw to Practical Law will be seamless. If you are interested in trialling Practical Law, please contact your account manager to experience the new feature.

